



www.bombaszeda.com

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SURVEY OF CUSTOMER SATISFACTION



To assess the degree of customer satisfaction, we send this questionnaire to kindly complete it and send it.

We appreciate your help, constantly trying to improve customer satisfaction.

You rate ...		Rate their assessment of us, our expertise and level of importance that you give.														
		Bombas Zeda					Competence					Importance				
		1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
1.S	The documentation sent the product.															
2.S	The documents submitted with bids.															
3.P	Our prices.															
4.C	The finished product .															
5.S	Delivery times.															
6.C	Our quality.															
7.S	Our Commercial Department .															
8.S	Our After Sales Department.															
9.S	Our technical department.															
10.S	Bombas Zeda in general.															

[5] Excellent [4] Very Good [3] Good [2] Regular [1] Poor

Suggestions for improvement and other comments:

Company:
Completed by:
Position:
Date: